

JDR Brazilian Elegance Ordering Information

Office hours are 9 am to 5 pm Monday – Thursday CENTRAL STANDARD TIME. We are also available for phone orders on Fridays & most Saturdays. (Please be aware of the time differences. The phone is usually forwarded to a home # and 9 AM your time may be 6 am our time.) Remember this is a family owned and run business- we like our weekends off. We prefer the on-line ordering system which is 24-7.

If you are planning to be in this area -PLEASE let us know ahead of time - the doors will be open wide for you! Our fax line and e-mail are always available. If we have questions, we will call you back. Our on-line shopping cart is open 24/7. Your order can be called in, faxed or mailed (using the order blanks) or you can email us your order at the email address above or use our convenient on-line shopping cart. When emailing- please make sure to include your complete name, address and phone number. Also make sure that you are very specific, especially with product numbers.

Terms: Visa, Discover, Master card, COD, PayPal or Prepay with a check or Money Order. All payments are US currency. All US orders are assessed an additional \$1.00 service fee. PayPal orders and International orders add \$2.50 service fee. (**This is in lieu of raising prices of each our products.**)

Payments: Payments are to be made out to JDR Brazilian Elegance. PayPal directions: click paypal and it will come to us and we will send

Our on-line shopping cart is secured.

Filling Orders: We try to ship JDR-BE Designs and the EdMar thread within 48 hours. A slight delay may be on "Non JDR-BE" Designs, some unexpected "sold out" notion or book, which we have no control over, or "special orders". JDR-BE cannot guarantee the accuracy of phone orders. Documented fax or mail orders are preferred. When placing a phone order provide item number and description to minimize errors. Accuracy will be the responsibility of the caller.

Backorders: We try to keep everything listed on this web site in stock at all times. However, unexpected delays may occur in our receiving shipments. The backordered items are placed on a separate invoice. The item will be on the original invoice with the price left out of the total column. No Backorders- please let us know. Back orders are sent out via "cheapest route" ASAP. **Prices are subject to change without notice.**

Shipping: We charge appropriate shipping. Priority or First Class USPS only. If no preference is indicated - Priority Mail is used. An estimated shipping will be indicated on your invoice. Appropriate shipping is adjusted on account after shipment.

International Orders: Exact shipping plus 3.5% (minimum \$2.50). We require that all packages be registered at your cost. All orders must be prepaid in US funds. If you are mailing an order, estimate the shipping fees high. If the actual shipping is lower, a merchandise credit will be in your account. International orders are not guaranteed. It is your responsibility – no credit is issued for lost orders. We reserve the right to refuse shipping to some countries.

Special Delivery: When timely delivery is required, a special handling service is offered for a fee of \$15.00. The non-refundable fee is for delivery by a specified date and is in addition to any other shipping charges. ONLY via USPS. We will advise you to the "time frame" the USPS specifies. PLEASE plan ahead for your classes. No shipping credits will be given until credits are received from shipper for delays.

Invoicing: Orders will be invoiced as of the shipping date, at the prices that are in effect at the time of your order. Prices are subject to change without notice.

PayPal Orders: All PayPal order payment request will be requested through PayPal once the order is filled and ready to ship. Once we have submitted our request for payment, please complete the PayPal request within 7 days or the order is canceled.

Returns: Please review your shipment for irregularities as soon as you receive your package. Claims of errors must be made within 10 days of receipt of shipment. If we have made an error, call us and we will instruct you on how we will "fix" the error. Remember, we are human too - BUT we do make it "right" with you. Except in cases of defect or error in shipping, a nominal restocking charge of 10% of cost of goods will be made with a \$2.50 minimum. Unauthorized returns will be charged a restocking fee of 20% (\$5.00 minimum). **No credit** will be allowed unless we have been contacted **before** returning merchandise. Return shipping is the responsibility of the purchaser. All shipments should be well packed and sent via cheapest route. In cases of defective merchandise or shipping error (not applicable for phone orders) a credit will be provided for return

postage. Returned merchandise will not be accepted if it is damaged or marked. Returns must reach us, within 15 days, in good, unopened, re-saleable condition before a merchandise credit will be granted. Any approved return is made as a merchandise credit only.

There are NO returns on patterns, kits, books or chart packs under ANY circumstances. (Copyright)
(Only defect return permitted)

Advance Orders: (orders that are placed for items that are "coming soon" but are not yet available). We will ship with a shipping charge when the item becomes available.

Refused Orders: On refused orders, customers will be liable for ALL shipping charges plus a 10% (of net invoice) handling fee.

Special Orders: All special orders must be prepaid. Includes designs from other designers, non-BE Books and Magnifiers.

Returned Checks: A \$35 fee will be charged for all returned checks. Once a customer has a returned check, all other orders must be prepaid with a money order or a valid credit card.

Credit Card Denials: All credit cards are processed before merchandise is sent. You are responsible for keeping us informed of your credit card expiration dates or other changes.

Copying of Designs: We will prosecute to the full extent of the law anyone purchasing JDR Brazilian Elegance Designs for the purpose of copying them and giving, sharing, borrowing or selling the design or the directions to other persons. JDR-BE designs are copyrighted. If you want multiple prints for the purpose of making a quilt or wall hanging, contact us and we will accommodate you. Copying the design out of books and providing students with these copies without EACH student purchasing the book is an infringement of our copyright. Please read "Sunshine's Views on Copyrights". It is advised that all shops and teachers are strict with not permitting copyright infringements. Copyright does not mean you have the right to copy.

JDR Brazilian Elegance does not sell, rent or give its customer list to any 3rd party. All relationship matters are held in strictest confidence. We do not give credit history or payment information to 3rd parties

If anything is purchased from Fun2Stitch.com site and from the JDR-BE site on the same day - we combine the orders and the shipping.



JDR Brazilian Elegance
Cheryl Schuler

Sunshine

Larry Schuler

Larry

JDR Brazilian Elegance

striving To Keep You Wrapped In Stitches

Cheryl "Sunshine" Schuler
PO Box 37; Hunter, ND 58048-0037
Phone: 701-874-2430 US & Canada Orders: 1-800-JDR-3128 Fax: 1-701-874-2434
E-mail: elegance @ jdr-be.com Orders: sales @ jdr-be.com
Web Site: <http://www.jdr-be.com>

DEALER OR RETAILER INFORMATION

North Dakota requires that we have an updated resale license number in our files. Please fill out and return the following information along with a copy of your resale license, a business card, and a canceled check with the business name on the heading.

Name of license owner: _____

Business Name: _____

Your Resale License Number: _____ State Issued: _____

Phone: _____ Business Phone: _____

Mailing Address: _____

Shipping Address, if different: _____

Person Authorized to order: _____

I HEREBY CERTIFY THAT I AM IN THE BUSINESS OF SELLING THE FOLLOWING EMBROIDERY SUPPLIES: _____ BOOKS _____ THREADS OR FLOSS _____ PRINTS OR KITS _____ NOTIONS AND _____ OTHER EMBROIDERY SUPPLIES. Initial each line that applies.

Also Certified: That the above merchandise will be resold in the same form and will not be copied or altered in any manner. I understand that any item purchased from JDR Brazilian Elegance that is used for personal purposes are to be purchased at retail costs. I certify that the above license is for the purpose of reselling products purchased from JDR Brazilian Elegance. It is understood that I may be required by the sales and use tax law to report and pay appropriate use tax in my own state.

Signature

Title

Date

**** Required that all fields be filled.

EdMar Rayon Brazilian Dimensional Embroidery Thread From JDR Brazilian Elegance 1-701-874-2430

JDR-BE	N	B	L	C	F	I	G	JDR-BE	N	B	L	C	F	I	G	JDR-BE	N	B	L	C	F	I	G
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001								050								097							
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003				NA				052				NA				099							
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005				NA				054				NA				101							
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JDR-BE	N	B	L	C	F	I	G	JDR-BE	N	B	L	C	F	I	G	JDR-BE	N	B	L	C	F	I	G

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JDR-BE	N	B	L	C	F	I	G	JDR-BE	N	B	L	C	F	I	G	JDR-BE	N	B	L	C	F	I	G										
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JDR-BE	N	B	L	C	F	I	G	JDR-BE	N	B	L	C	F	I	G	<p>EdMar Suggested Retail Prices Iris Glory \$ 1.25 each</p> <p>Lola Nova Boucle Cire & Frost \$ 1.75 each</p> <p>© Copyright Updated 6-13-2012 JDR Brazilian Elegance Web Site: www.jdr-be.com 701-874-2430 © JDR -BE - Not for resale</p>																	

